

Salem School District & CCS...

A successful educational technology partnership

Executive Summary

Salem School District

200 Hartford Rd.
Salem, CT 06420

Contact: *Donna Leake,*
Superintendent

www.salemschools.org

School Vision

Believe. Achieve. Succeed.

“The Salem School District believes that technology is an essential tool for learning and technology is a critical vehicle for integrating curriculum across subject areas. Technology can improve communication, make instruction more effective and engage students at higher levels of thinking.”

– Maryssa Edele; Director of Special Programs



“I don’t think there has ever been a time that we called CCS without getting an answer. Everything they promise, they deliver.”

– Donna Leake ; Superintendent Salem Public Schools

Salem School District reaches educational technology goals with strategic planning and support from Connecticut Computer Service.

Server failure opens door for new partnership with CCS

The Salem School community is a 1-building school district with approximately 100 employees serving 500 students from pre-k thru 8th grade. This unique school system consists of one structure which houses Salem’s elementary and middle schools, as well as the district’s central office. In 2005, Donna Leake became the Superintendent of this distinct learning community. A few months into her new role, the administrative application server at Salem Public Schools crashed.

At the time of this major server failure, Salem had one IT employee who was working with several different vendors. They weren’t satisfied with the level of service they were receiving and decided to look for a partner who understood the situation, and would work with them long-term.

“Once we found CCS, they solved our problems right away. They were very easy to work with and spent a lot of time with us. CCS analyzed our entire infrastructure; what was working, what wasn’t, and what could be done to improve it. From there the relationship grew,” says Donna.

Salem goes wireless, and beyond

In 2008, the Salem School District embarked on a major project to move to a wireless system. CCS helped write the grant for state funding which helped Salem make this dream a reality. CCS overcame various architectural obstacles at the location; some of the building sections were built in the 1940’s, with extremely small rooms and old wiring, but the final design and configuration by CCS worked!

“We had the vision and CCS provided the roadmap. CCS gave us a plan we could follow. Our entire building is now completely wireless.”

– Salem Network Technician

Connecticut Computer Service and Salem Public Schools continue to enjoy a great working relationship. In addition to the day-to-day network support, CCS also provides Remote Management Support services to the Salem School District, combining software and hardware which is managed offsite by the technical support team at CCS. CCS continues to assist Salem with strategic planning to further improve their infrastructure, while keeping them informed on the latest technology pertinent to the needs of their one-of-a-kind educational community.

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Kudos to CCS

“CCS understands school budgets and designed an IT plan that we could follow. They gave us less expensive options when we needed it, and did whatever it took to bring technology into the classroom.”

“Tom Riggio is my main contact at CCS. He is very responsive and honest in his work with us. Both Tom and the rest of the CCS team have spent a lot of time with us, cultivating the relationship and responding to our needs. They value continued service rather than short term sales. ”

– Donna Leake, Superintendent – Salem Public Schools

About Salem School District

As an exemplary school, Salem provides students with a curriculum and instruction that enables all students to be self-directed, life-long learners. Specific, clearly stated, challenging standards drive our curriculum and instruction. Instructional strategies provide for individual differences and interests. The learning environment at Salem School sustains a connection between students' academic performance and their physical, mental, and emotional health.

The Salem School community is committed to ensuring that all students have a safe, orderly, technology rich and educationally stimulating climate that facilitates learning and results in a shared sense of pride in all members of the learning community.



Our students:

- *Demonstrate support and commitment to the school's vision and values*
- *Believe in themselves and take pride in their accomplishments*
- *Demonstrate a desire to learn*

Our staff:

- *Demonstrates support and commitment to the school's vision and values*
- *Holds students accountable to high expectations for achievement, rigor, perseverance, stamina and self-discipline*
- *Accepts responsibility for helping students meet expectations*

Our community:

- *Plays an active role in the education of the children and monitors academic performance*
- *Works with teachers to emphasize the importance of education*
- *Collaborates with the school to create real world, authentic learning experiences*



Connecticut Computer Service, Inc.

s o l u t i o n s f o r

Training

Networking

Web