



H&T Waterbury

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Contact:

Daniel Mercurio, IT Manager

H&T Battery Components, with four production plants on three continents, is the world's largest manufacturer of battery components for the consumer battery market. They are a family owned global enterprise founded in 1978.

Mission

To Be the Leading Global Partner for the Supply of World Class Precision Formed Components.



H&T Founders

CCS installs Symantec Backup Exec 12.5 and Microsoft Active Directory at H&T Waterbury

The Problem

When H&T Waterbury found some issues with their current data backup solution Dan Mercurio, H&T's IT Manager, called Symantec, a global leader in security solutions, for help. Symantec recommended that Dan contact CCS immediately. CCS has been a Symantec Gold partner for several years and their skilled engineers help customers effectively store information and secure their infrastructures. After contacting CCS a further investigation was performed and several issues were identified with H&T's domain as well.

"Every CCS employee I have worked with has been professional and takes ownership of what he/she is doing. They really care about us as a company and it shows." -Dan Mercurio

How CCS helped...

H&T Waterbury has approximately 150 employees with a computer network consisting of 75 workstations & laptops. They needed an easily managed system which would protect their computer data, save time, and reduce storage requirements. CCS set up and configured an HP tape library using Symantec Backup Exec 12.5 for Window Servers, the gold standard in Windows data protection for physical and virtual systems. Dan can now easily update and manage his network from a single console and the new system has cut backup time from an exhaustive 24 hours to less than 10 hours.

H&T Waterbury also needed to improve the overall stability of their network. CCS migrated H&T Waterbury to a new active directory domain. Their new Microsoft Windows Active Directory organizes and stores information on their network, which is easily accessed by all users. AD has a hierarchical structure which protects the network by verifying the identity of users with a single logon process; a user can only access information on the network that he/she is authorized to view. H&T Waterbury can now easily manage their computer network using the AD's centralized administration system. Administrators can update all computers at once by simply updating one object on their network.



H&T Waterbury

Looking Ahead

In addition to the backup and active directory projects, CCS is implementing the following IT solutions for H&T Waterbury:

- On-site staff supplementation
- Server reduction
- Virtualization

“The on-site assistance we receive from Jeremy at CCS twice a week is priceless. We have been able to standardize procedures in supporting our desktop environment. He even helps in the training of our employees.” -Dan Mercurio

About H&T

Portable energy through innovation

H&T Battery Components, with four production plants on three continents, is the world's largest manufacturer of battery components for the consumer battery market.

Since their invention, batteries - which are basically portable power sources - have opened up infinite possibilities for humankind. They have given us mobility and independence. Innovative technological developments relating to the battery systems themselves, as well as their manufacture, continuously raise the performance levels of this portable energy source.

Whether it be to power MP3 players with people's favorite songs, cameras with which to immortalize those beautiful moments in life, or the multitude of electronic devices we use everyday, the world's leading battery manufacturers put their trust in components from H&T Battery Components.



Connecticut Computer Service, Inc.

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